Abhishek Sharma

Data Analyst

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Detail-oriented Executive with experience in data analysis and operational optimization. Currently at **Flipkart**, I monitor vehicle performance, optimize routes, and provide insights to improve delivery efficiency. In my previous role, I visualized complex data using Tableau and Power BI, and applied analytical skills to drive business growth through actionable insights. Proficient in Python, SQL, Tableau, Power BI, and Advanced Excel, with a strong focus on problem-solving and optimization.

SKILLS

Technical Skills — SQL | Python | R | Microsoft Power Bi | Tableau | Advanced Excel | Data Visualization | Dashboards

Soft Skills — Critical Thinking | Excellent Communication Skills | Problem-Solving Skills | Team Collaboration Skills

EDUCATION

Advance Diploma in Information Technology	: Dr. Bhimrao Ambedkar University	Oct 2017 - Dec 2018
Master of art	: Raja Balwant Singh College	Jul 2015 - Sep 2017

EXPERIENCE

EXECUTIVE   **FLIPKART**   **Aug 2024 – Present**

- Monitored vehicle performance through **daily reports on distance traveled** and schedule adherence, utilizing **advanced tracking systems** to optimize routes and ensure timely deliveries.
- Responded to incidents by **coordinating assistance and collaborating with stakeholders**, while **analyzing dat**a to enhance operational efficiency and **improve driver communication**.
- **Identified inefficiencies in logistics operations** and implemented data-driven solutions to **reduce costs** and improve **delivery timelines.**
- Analyzed key performance indicators (KPIs) to **provide actionable insights** and recommendations for **improving fleet productivity** and adherence to schedules.

Data Analyst Intern   **AI Variant, Remote**   **Sep 2023 – Jun 2024**

- Conducted comprehensive HR Employee Retention Analysis, **identifying key factors** affecting employee turnover.
- Utilized tools such as **Tableau** and **Power BI** to visualize complex data, improving data accessibility and interpretation.
- Collaborated with cross-functional teams to gather requirements, validate methodologies, and ensure **data accuracy**, consistency, and **integrity** in all reports and dashboards, facilitating informed **decision-making** and strategic planning.
- Analyzed bank loan datasets to **determine approval trends and risk** factors, enhancing decision-making processes.

PROJECTS

HR EMPLOYEE RETENTION ANALYSIS

- Analyzed **50,000** employee records to **identify attrition root** causes, including job satisfaction, work-life balance, income disparity, and promotion opportunities.
- Implemented targeted interventions, resulting in a **33%** reduction in attrition, **20%** improvement in work-life balance scores, and **31%** decrease in time since last promotion.
- Utilized **data-driven insights** to recommend and design HR policies aimed at enhancing employee retention and satisfaction.
- Conducted follow-up surveys to assess the impact of interventions on **employee satisfaction** and retention.

STUDENTS RESULT ANALYSIS

- Performed data analysis to investigate the impact on **student marks**, focusing on weekly study hours, parental education, sports practice, transportation, and lunch type.
- Improved data quality by performing **data cleaning**, dropping unnamed columns, transforming weekly study hours, and identifying outliers, increasing dataset usability by **15%**.
- Utilized visualization techniques such as column charts and heat maps to reveal that higher parental education correlates with a **20%** increase in student marks and increased study hours lead to a **25%** improvement in performance.
- Developed actionable recommendations based on analysis, such as increasing study hours and enhancing parental involvement, to help **improve student performance** and academic outcomes.

CERTIFICATES

- Data Analyst Certificate From Excel R Solutions (Bangalore) Reg/Cert No: 19866/EXCELR/24022024
- Certificate Program in Data Analyst From NASSCOM in collaboration with Industry and approved by Government